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International Restrictions of Penn State Software and Technology Services

Penn State IT provides the following software and online services for classroom use. In some cases, usage is restricted by limitations imposed by the laws or actions of the United States or other governments.

While these restrictions are out of Penn State's control, this list is provided as a resource for faculty and students to catalog what software and services are subject to limitation and, in some cases, provide suggestions for alternatives.

In addition to US Export restrictions, the software and services listed below were identified as meeting the following Penn State-criteria:

- Supported - Is officially supported by the Penn State IT Service Desk
- Enterprise-wide - Is licensed and available to the entirety of Penn State
- Student-facing - Is a student facing tool, usable by students and by all students
- Paid for - No additional fees or charges to user or department

Restriction Status

[United States Export Restrictions](#) – All software and online services are subject to United States export restrictions. Penn State cannot provide software directly to students/persons in comprehensively embargoed countries. Countries that place further restrictions on the use of software or online services are noted below.

Document Storage

- **Box**
[Learning Path for Box](#)
[Penn State Knowledge Base: How to Share Files in Box](#)
[LinkedIn Learning: Essential Training for Box](#)
- **Microsoft One Drive**
[Penn State's Office 365 website](#)
[Penn State Office 365 Training](#)
[International availability of Microsoft's online products](#)
- **Google Drive**
[G Suite for Education](#)
[G Suite Support and Training](#)
[Google may impose further access restrictions](#)

Learning Management System

- **Canvas**

[Penn State Canvas Website](#)

The People's Republic of China does not have stable, predictable access to Canvas, even with a VPN.
Embargoed countries: Cuba, Iran, North Korea, Syria, and the region of Crimea.

Image Creation and Processing

- **Adobe Creative Cloud**

[Penn State Adobe Website](#)

If Adobe Creative Cloud is not accessible through a Penn State Access Account, [country-specific resellers may be available](#). This may require additional cost.

Video Discussions and Commentary

- **Canvas Discussions - Video Based**

[Learning Path: Create and Share Discussions](#)

[Canvas Training](#)

The People's Republic of China does not have stable, predictable access to Canvas, even with a VPN.
Embargoed countries: Cuba, Iran, North Korea, Syria, and the region of Crimea.

- **VoiceThread**

[Penn State Knowledge Base Articles](#)

[LinkedIn Learning Tutorial](#)

[VoiceThread Support](#)

Office Suite

- **Google Drive**

[G Suite for Education](#)

[G Suite Support and Training](#)

[Google may impose further access restrictions](#)

- **Microsoft Office 365**

[Penn State Office 365 Training](#)

[International availability of Microsoft's online products](#)

Mobile

- **Penn State Go**

[Penn State Go Website](#)

Modo, the platform on which Penn State Go is built, is available in China. The only issues we run into are the services specifically blocked in China

Surveys and Polling

- **Zoom**
[Zoom Polling for Meetings](#)
[Zoom Learning Path for Hosts](#)
[Zoom Learning Path for Participants](#)
- **iClicker**
[Penn State iClicker](#)
[iClicker Knowledge Base](#)

Video Storage

- **Kaltura**
[Penn State Kaltura Website](#)
[Penn State Kaltura Training](#)
 No country officially blocks Kaltura, but access is dependent by country, location within certain countries and the enforcement of local restrictions.
 Performance is dependent upon local infrastructure, especially rural locations
 Kaltura utilizes an Amazon CDN in southeast Asia service close to the People's Republic of China for improved performance
 Limited ability for Live Streaming
 Best use is for viewing pre-recorded videos
 Regional issues with access in India
- **Box**
[Learning Path for Box](#)
[Penn State Knowledge Base: How to Share Files in Box](#)
[LinkedIn Learning: Essential Training for Box](#)
- **Microsoft One Drive**
[Penn State's Office 365 website](#)
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[Google may impose further access restrictions](#)

Online Training

- **LinkedIn Learning**
[LinkedIn Learning cannot be accessed in the People's Republic of China with an individual account.](#)

Penn State accounts may still work. VPN access may be required.

- **[YouTube](#)**
Help and How To videos from various sources are available on YouTube

Discussion Tools

- **Canvas Discussions**
[Learning Path: Create and Share Discussions](#)
[Canvas Training](#)
The People's Republic of China does not have stable, predictable access to Canvas, even with a VPN.
Embargoed countries: Cuba, Iran, North Korea, Syria, and the region of Crimea.
- **VoiceThread**
[Penn State Knowledge Base Articles](#)
[LinkedIn Learning Tutorial](#)
[VoiceThread Support](#)
- **Piazza**
[Piazza Support](#)
[Penn State Knowledge Base Article](#)
- **Yammer**
[Yammer Learning Path](#)
[Index of Yammer support articles](#)
[LinkedIn Learning Yammer Training](#)
- **PackBack**
[Penn State Knowledge Base](#)
[PackBack Resources](#)

Publishing

- **Sites@Penn State (WordPress)**
[Sites Support](#)
[Penn State Knowledge Base](#)
[LinkedIn Learning Tutorials](#)

Video Chat and Conferencing

- **Zoom**
[Penn State Zoom Website](#)
Restrictions: [Standard US and Country specific laws](#) in addition to the region of Crimea
Access to Zoom may be further limited by restrictions within individual countries. Please see [the documentation provided by Zoom](#) for the latest information.

The People's Republic of China also limits access to Zoom but provides downloadable software and web access portals in order to use the Zoom service. Please note that the use of these links may introduce privacy or security concerns

- <https://zoomcloud.cn/download>

- <https://www.zoomus.cn/webclient/join>

- **Microsoft Teams**

Access may be limited in the People's Republic of China

[Penn State Knowledge Base Articles](#)

[Penn State Learning Path](#)

[International availability of Microsoft's online products](#)

- **Google Hangouts Meet and Chat**

Access from the People's Republic of China may be restricted

[GSuite Support and Training](#)

[Google may impose further access restrictions](#)